

**IN THE CLAIMS**

Claim 1 (currently amended). A method for distributing information concerning recommended steps for ~~performing a process repairing a part~~, comprising:

using a computer network to receive at a first location a request for a recommended process repair sequence of steps for ~~performing a process repairing the part~~, said the request originating at a second location that is remote from said the first location;

causing an input screen to be displayed at said the second location to collect information about said the recommended process repair sequence of steps for ~~performing said process repairing the part~~;

processing, at said the first location, said the request to produce said the recommended process repair sequence of steps for ~~performing said process repairing the part~~; and

using said the computer network to convey from said the first location to said the second location a response that includes said the recommended process repair sequence of steps for ~~performing said process repairing the part~~.

Claim 2 (currently amended). The method as claimed in Claim 1, wherein:

said processing includes using a decision tree for use in determining said the recommended process repair sequence of steps.

Claim 3 (currently amended). The method as claimed in Claim 2, wherein:

~~said the decision tree includes a decision node that, based upon a decision, is used determine, said method further comprises determining if a first sequence of steps or a second sequence of steps is part of said the recommended process repair sequence of steps based on the decision node.~~

Claim 4 (currently amended). The method as claimed in Claim 1, wherein:

said processing includes using a notes tree for providing error proofing directions for said the recommended process repair sequence of steps in said the response.

Claim 5 (currently amended). The method as claimed in Claim 1, wherein:

said processing includes using a notes tree for providing best practices directions for said the recommended process repair sequence of steps in said the response.

Claim 6 (original). The method as claimed in Claim 1, wherein:

said processing includes using a tree structure that is in the form a spreadsheet.

Claim 7 (currently amended). The method as claimed in Claim 1, wherein:

said processing includes calculating a value associated with a step of said the recommended process repair sequence of steps.

Claim 8 (original). The method as claimed in Claim 7, wherein:

said calculating includes using a data file.

Claim 9 (original). The method as claimed in Claim 7, wherein:

said calculating includes using a data file that is in the form of a spreadsheet.

Claim 10 (currently amended). A method for distributing information concerning recommended steps for performing a process repairing a part, comprising:

providing a computer network for communicating digital data between at least two locations;

first conveying, using said the computer network, a request for a recommended process repair sequence of steps for performing a process repairing the part, said the request having originated at a first location and being directed to a second location; and

second conveying, in response to said the request and using said the computer network, a response that includes said the recommended process repair sequence of steps for performing said process repairing the part, said the response having originated at said the second location and being directed to said the first location.

Claim 11 (currently amended). The method as claimed in Claim 10, wherein:

said providing a computer network further comprises providing a network that includes the World Wide Web.

Claim 12 (original). The method as claimed in Claim 10, wherein:

said providing includes providing one of the following: a local area network and a wide area network.

Claim 13 (currently amended). The method as claimed in Claim 10, wherein:

said first conveying includes conveying said the request in the form of a spreadsheet.

Claim 14 (currently amended). The method as claimed in Claim 10, wherein:

said second conveying includes conveying said the response in the form of a spreadsheet.

Claim 15 (currently amended). The method as claimed in Claim 10, wherein:

said second conveying includes conveying said the recommended process repair sequence of steps in the form of a spreadsheet.

Claim 16 (currently amended). A method for providing information concerning recommended steps for performing a process repairing a part, comprising the steps of:

providing, in a computer memory, a decision tree having at least two possible sequences of steps for performing a process repairing a part;

receiving a request, originating from a computer input device, for a recommended process repair sequence of steps for performing said process repairing the part, said the request including information for use in determining a recommended process repair sequence of steps from said the at least two possible sequences in said the decision tree;

using, in a digital computer, said the request and said the decision tree to determine a recommended process repair sequence of steps for performing said process of a product repairing the part; and

transmitting said the recommended process repair sequence of steps towards a computer output device.

Claim 17 (currently amended). The method as claimed in Claim 16, further comprising:

permitting an expert to modify said the decision tree.

Claim 18 (currently amended). The method as claimed in Claim 16, further comprising:

receiving said the decision tree from a remote location relative to said the digital computer.

Claim 19 (currently amended). The method as claimed in Claim 16, wherein:

said step of receiving includes conveying said the request over a computer network.

Claim 20 (currently amended). The method as claimed in Claim 16, wherein:

said step of transmitting includes conveying said the recommended process repair sequence of steps over a computer network.